



Customer Success Intern

Position Description

The Customer Success Intern works with S2 staff to support customers and ensure they have a positive experience with our products and services. Interns gain hands-on exposure to customer support, onboarding, marketing, and operations.

Responsibilities:

- Assist with customer support inquiries and troubleshooting
- Help onboard new customers and guide product setup
- Support marketing campaigns and collect customer feedback
- Assist with shipping and fulfillment tasks to ensure timely delivery
- Collaborate with S2 staff to improve customer experience
- Handle scheduling and coordination tasks related to conference management.

Requirements:

- Excellent interpersonal and communication skills
- Currently pursuing a Bachelor's degree in Business, Sales, Marketing, IT, or a related field, or gaining equivalent relevant experience.